WHAT TO DO IN AN
Emergency
FLOWCHART

START HERE

ARE YOU IN IMMINENT DANGER?

YES → **CALL 9-1-1**

NO →

DOES YOUR EMERGENCY REQUIRE YOUR SERVICE MEMBER'S PHYSICAL PRESENCE?

Examples:
Death of a family member, birth of their child, unexpected hospitalization, etc.

YES →

CALL AMERICAN RED CROSS

1-877-272-7337
Service Member's information you need:
- Full Legal Name
- Rate/Rank
- Date of Birth
- Unit Address

Please be aware that contacting the Red Cross does not guarantee that your service member will be given leave!

NO (from CALL 9-1-1 / danger path) →

DO YOU NEED TO MAKE YOUR SERVICE MEMBER AWARE OF YOUR EMERGENCY?

Examples:
Car accident, Financial issues, Housing issues, Physical or Mental Illness, Robbery/Theft, etc.

YES →

Also make sure to send an email to your service member, if applicable

YES, but I'm worried about how they will react →

CONTACT THE COMMAND SUPPORT TEAM

NO →

ARE YOU CONCERNED ABOUT YOUR SERVICE MEMBER'S MENTAL HEALTH OR OVERALL WELL-BEING

YES → **CONTACT THE COMMAND SUPPORT TEAM**

NO →

CHECK IN WITH YOUR SERVICE MEMBER AT THE NEXT AVAILABLE OPPORTUNITY

Develop a plan with your service member to help check in and manage everyone's mental health.

Discuss a plan for communicating emergencies